INTER CONTINENTAL LOGISTICS LTD

**Phone:** +44 (0) 1217653324

Address: 902 Cranmore Place, Cranmore Drive, Solihull,

B90 4RZ

E-mail: info@iclogistics.co.uk

Web: www.iclogistics.co.uk

## Privacy Policy | Inter Continental Logistics Ltd

#### Introduction

This is the privacy policy of Inter Continental Logistics Ltd. We may update this privacy policy from time to time by publishing the amended version on our websites.

This privacy policy applies to personal information we hold about individuals. It does not apply to information we hold about companies and other organisations. We take the privacy of your personal information very seriously and will only use your personal information in accordance with the current data protection law in the UK and this privacy policy.

How do we receive your information?

We may receive information about you:

- when you contact us directly, normally via our website, whether to apply for one of our products or services or to make an enquiry or other request,
- from our carefully selected business partners who provide products and services under one of our brands, and
- occasionally from other third parties who may lawfully pass to us information about you.

# Using your information

We will use your information (which we receive from you or third parties or learn from the way you use our products or services) for a variety of purposes, including:

- to provide or manage any information, products and services for which you have requested,
- to help us identify you when you contact us,
- for general administration purposes,
- to help us improve the quality of our services,
- to help us detect and prevent fraud and money laundering,
- to help us recover debts,
- to carry out analysis and customer profiling, and
- to identify other products and services which might be of interest to you and to inform you about our products and services (please see below).





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We do not share your data with any third parties, with the exception of:

 when we have been asked to provide information for legal or regulatory purposes,

• when we are progressing existing or future legal proceedings,

- when we are selling one or more of our businesses to someone to whom we may transfer our rights under any customer agreement we have with you,
- when we are preventing fraud/loss, for example when we may transfer your data to Fraud Prevention Agencies.

If one of these organisations is outside of the European Economic Area we will make sure they agree to apply the same level of protection of your information as we are required to apply in the UK.

Informing you about our products and services.

We may use your information to contact you with our service news which may be of interest to you and occasionally for market research purposes.

We, and these other parties, may contact you by post and phone and, if you give us your prior agreement to do so, by email, SMS and other electronic means.

You can opt out from receiving marketing communications from us on our products and services by ticking the appropriate box (if providing your information on this website) or at any time by calling us on free phone 0121 7653324, or by writing to us at Inter Continental Logistics Ltd, 902 Cranmore place, Cranmore Driver, Solihull, B90 4RZ

You can also contact us at the above address or telephone number if you have previously asked not to receive marketing communications but would now like to hear from us with news on products and services.

We will only send you marketing communications by email or other electronic means if you give us your agreement to do so. For example, we may inform you that when providing your email address you will be indicating your agreement to receive marketing emails. If you give us your agreement and subsequently wish to opt out you can do so by clicking the unsubscribe link which we include on all our marketing emails or you can contact us at any time at the address or telephone number above.







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### Our website

We try to keep our website secure. However we ask you to recognise that when providing your information to us through our website or when you send us or ask us to send you any of your confidential information by email, that the internet and email communications over the internet may not be secure. We cannot be responsible for any loss or unauthorised interception of information transmitted via the internet which is beyond our control.

Our website may contain links to other websites outside of Inter Continental Logistics Ltd. Our privacy policy only applies to our website. We are not responsible for the content, privacy or security of other websites.

## Providing information to us

If you give us information on behalf of someone else, you confirm to us that you have their permission to do so and that they are aware of the contents of this privacy policy and do not have any objection to our processing their information in accordance with this policy.

You are responsible for informing us of any change in your details, such as a change of address. You have a right to ask us to correct any inaccuracies in the information we hold about you.

You have a right to ask what information we hold about you.

You may contact us at the address below for these purposes.

If you are under 16 please do not provide us with any personal information unless you have the permission of your parent or guardian to do so.

#### Contact us

You can contact us in relation to this privacy policy by writing to us at Inter Continental Logistics Ltd, 902 Cranmore place, Cranmore Driver, Solihull, B90 4RZ



